

Help us build it



Help us keep it!

Lochfield Park  
Housing Association



# SUMMER



# NEWSLETTER



## A.G.M

Annual General Meeting  
Lochfield Park Office

Thursday 16th September at 7pm

All Members Welcome!

Members who attend will be entered into FREE prize draws!

Please enjoy the articles inside and feel free to give us feedback on any matter that concerns you. Remember, your view is important to us!

- ◇ Development update
- ◇ Covid Update
- ◇ New Online Application
- ◇ Tenant Incentive
- ◇ Garden competition
- ◇ And Much More!



Please note that the office will be closed for September Weekend

Friday 24th September & Monday 27th September 2021

## WELCOME

Welcome to Lochfield Park Housing Association's Summer 2021 Newsletter.

This newsletter will give you an update on what's been happening at Lochfield Park over the last few months and what's coming up.



## Development Update

We are pleased to announce that we are making good progress with the phase 10 development. This will be 84 new build properties on the site at Abbeycraig Road.

The properties will be a mix of 2 storey house types including terraced, cottage flats and one bedroom apartments.

A number of the properties will also be designed specifically for wheelchair users and many others will be barrier free. The houses have been designed to the highest specification and meet Glasgow City Council's Housing Standard.

This is the largest development in the Association's history and is on a prime site with views overlooking the 7 Lochs Wetland Park. We are aiming to ensure that we create a development which people will be excited about and want to live in.

The Association has a further development of 15 new build properties at Abbeygreen Street which started on site at the end of May. This new project, Phase 11, will be a mix of 2 and 3 bedroom terraced homes and 2 bedroom flats similar in style to those in the Abbeycraig Road development.

## Covid Update

The office is still currently closed to the public as we await further information regarding when it will be safe to reopen. The safety of both our customers and our staff is paramount at Lochfield Park and this will be reflected in any future decisions made regarding re-opening.

Details of when we will re-open, along with updated office hours will be made available on our website and social media pages as soon as we know when it is safe. We would like to thank you for your continued patience



## New Online Application Form

Did you know you can now apply for housing online? Lochfield Park has developed a new online housing application which is now available on our website [www.lochfield.co.uk](http://www.lochfield.co.uk)

The online application form allows you to apply for housing with any of the 4 member organisations, we hope that this makes applying for housing with us easier and more accessible for everyone.

## Tenant Satisfaction Survey

Thank you to all our tenants who took part in our Tenant Satisfaction Survey. This is an integral part of the Association and all the results are used to improve on the service that we provide.

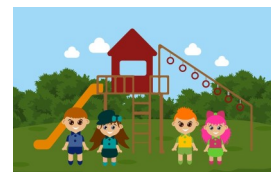
The winners of the prize draw each received £ 25 Morrison's vouchers.



## Pocket Park

In recent months we have seen an increased level of vandalism within the Pocket Park in Lochfield Gardens.

If anyone has any information on these ongoing issues or notices something out of place, please contact the office on 0141-771-2228



## Annual Return of The Charter 2020/21

Each year we make our return on the Housing Charter to the Scottish Housing Regulator.

The ARC for 2020/21 has been returned to the Scottish Housing Regulator.

We will provide each household with a copy of the results to allow them to see how we are performing as your landlord.

To find out about your landlords performance, visit the Scottish Housing Regulator website;

[www.scottishhousingregulator.gov.uk/](http://www.scottishhousingregulator.gov.uk/)



## The EHRA Good Neighbour Award

This year, EHRA would like to present Good Neighbour Awards to honour those living in the Greater Easterhouse area who have made a difference in their community during the COVID-19 pandemic.

Do you know someone who has gone above and beyond for the community? Whether they have provided care and support for others, are always on hand when needed or have simply been a friendly face around the area, you can nominate them for a Good Neighbour Award.

This is your chance to say thank you and reward your Good Neighbour!

The winner will be presented with a £50 gift card.

To nominate a neighbour, please share a short story about what this person has done to make a difference. Entries can be handed into the office or posted through the letterbox to the side of the main reception



## Tenant Incentive Scheme

Lochfield Park believes in rewarding good tenants.

Our Tenant Incentive Scheme is drawn 3 times each year. To qualify you must have adhered to the conditions of your tenancy & have a clear rent account or have been maintaining an arrangement for a period of three months or more.

*All winners will receive £30 Morrison's Vouchers.*



## Garden Competition

Every Summer brings our Annual Garden Competition. Our staff have been out and about taking pictures of gardens in the area.

Prizes are awarded for:

**Best Garden**

**Best Runner Up**

**Best Tenement Garden**

**Most Improved Garden**

**& Commended Garden**



**The winners will be announced at our Annual General Meeting in September.**



### **Tenant Panel**

Do you have a few hours free to meet a few times a year to look at how certain services can be improved.

A Tenant Panel will help us focus on identifying tenants' needs and how to get the best service and value possible. In addition, the panel would be consulted over new policies and review of existing policies.

### **Management Committee**

Lochfield Park is run by a Management Committee elected annually within the membership. It is the Management Committee who oversees the work of the Housing Association and has responsibility for agreeing all its policies and procedures. There are currently 3 vacancies on our committee, so if you want to get involved please contact the office on 0141-771-2228

### **Membership**

Anyone over the age of 16 is eligible to apply to become a member of Lochfield Park. Membership costs £1 for life. It allows members to receive our Annual Accounts, attend our Annual General Meeting, receive our Annual Report, stand for election onto the Management Committee and vote on membership issues.

**If you are interested in any of the above, or would like more information, we would like to hear from you.**

**Please contact Annie or Lauren at the office on 0141 771 2228.**



# Estate & Welfare

## WASPS

Why are wasps a pest?

Wasps are not considered to be a risk to public health however they can be a nuisance if they decide to nest in or around your home or garden area. Wasps are very beneficial to the environment as they prey on other insects, which controls the population in their ecosystem.



If the nest is not blocking entry or causing nuisance to the public it is advised that it should not be treated. For this reason the Association will not treat a wasps nest unless it is sitting on your home or directly affecting access to your home.

Love your  
neighbourhood



Environmental  
Task Force

## What can we help with?

- ✓ Fly Tipping
- ✓ Litter
- ✓ Needle Uplift
- ✓ Dog Fouling
- ✓ Fly Posting
- ✓ Graffiti
- ✓ Environmental Enhancement

TOO BIG  
FOR THE  
BIN?



HEAD TO ONE OF  
THE RECYCLING  
CENTRES AT

- POLMADIE
- SHIELDHALL
- DAWSHOLM
- QUEENSLIE

## Useful Numbers

### Environmental Issues

Litter, Dog Fouling, Flytipping, Graffiti and Fly Posting

Tel: 0300 343 7027

### Cleansing and Bulk Uplift

Tel: (0141) 287 9700

### Roads and Lighting Faults

Tel: 0800 37 36 35

### Police Scotland

Tel: 101 (Non Emergency)

Tel: 999 (Emergency)

### Crimestoppers

Tel: 0800 555 111

## Cash 4 Kids



**cashforkids**

Thank you to Cash for Kids in awarding 69 vouchers, each worth £35 to our tenants.

These vouchers have now been given out to the tenants.

### Pantry—East End Flat Pack Meals

East End Flat-Pack Meals is a volunteer-led, non-profit organisation based in Provanhall Housing Association in Easterhouse. Meals cost only £3 and soups are £1.50 – each serves a family of four and are completely meat-free with no dairy products so they are vegetarian and vegan friendly (meat can be added at home if you wish.)

They also deliver cooking classes for those who want to build their confidence in cooking or learn new skills and run purely on the income they make from selling the meals and the funding received by local community organisations who use their community chefs for cooking programmes.



To view the meal and soup packs rota or to order visit their social media pages.

Facebook: /eastendflatpackmeals / Twitter: @eastendflatpac1



### SAVE THE BEE'S COMPETITION

Can you find all the bees that are hidden in our Summer Newsletter?

Successful entries will be put into a draw to win £30 Gift Voucher for Smyth's.

Please return completed entries to the Associations Office.

Closing date is Friday 13th August 2021

Name.....

Address.....

How Many.....



## Paying Your Rent

Your rent is due before the 28th of each month, in advance. For example your rent for the month of August should be paid by the 28th of July.

Lochfield Park relies on rent payments to maintain the level of service we provide, it is therefore essential that you pay your rent on time.

### We offer easy and convenient ways to pay rent:

- Any PayPoint or Payzone outlet
- At the Post Office
- Online at [www.allpay.net](http://www.allpay.net)
- In office payments
- Telephone payments by calling the office on 0141 771 2228
- Standing Order
- Direct Debit



### Keep your details up to date

Having your current contact details allows the Association to keep tenants up to date and informed on what we are doing. It also provides a quick and easy service.

Please ensure we have your most up to date contact number.

Name: \_\_\_\_\_

Address: \_\_\_\_\_



## OUT OF HOURS NUMBER—EMERGENCY ONLY

In the event of an emergency only, please contact our out of hours contractor City Building on 0800 595 595.

## Contacting Us

Lochfield Park Housing Association, 37 Drumlanrig Avenue,  
Glasgow, G34 0JF

Telephone: 0141 771 2228

Email: [info@lochfield.co.uk](mailto:info@lochfield.co.uk)

Web: [www.lochfield.co.uk](http://www.lochfield.co.uk)

Twitter: @LochfieldParkHA

Facebook: @LochfieldParkHousingAssociation

**Don't forget to follow us on facebook and twitter!!**

**We are always looking for ways to improve services to our tenants, if we have missed anything that you would like to see in your newsletters, do not hesitate to contact the office.**