

Lochfield Park Housing Association Ltd Annual Assurance Statement 2021

Lochfield Park Housing Association's Management Committee confirms compliance with all relevant requirements set out in Chapter 3 of the Scottish Housing Regulator's Framework.

The assurance relates to the standards detailed below:

- Assurance and Notification
- Scottish Social Housing Charter Performance
- Tenant and Service User Redress
- Whistleblowing
- Equality and Human Rights
- Statutory Guidance
- Organisational Details and Constitution
- Regulatory Standards of Governance and Financial Management

The Covid-19 pandemic significantly impacted the way the Association conducts its business and has required its Management Committee and staff to adapt to a digital format. We are confident that the measures put in place and the contingency planning that we have implemented have ensured that we are able to continue to meet our responsibility to our tenants, service users, regulators and funders. Where changes have been made to service these have been actively communicated to tenants and service users.

In preparing the annual assurance statement the Management Committee used both the Scottish Federation of Housing Associations and the Scottish Housing Network toolkits as a way of evaluating the available evidence base.

The Management Committee has actively scrutinised and assessed all of the evidence and data required and are now sufficiently assured that the Association complies with the regulatory framework and can confidently assure our stakeholders that there are no areas of material non-compliance.

The Association will continue to monitor its business plan, budget and financial assumptions in the context of the ongoing pandemic. Our Business/Financial Plans reflect the impact/potential impact of the pandemic in areas such as rent affordability, treasury management and interest rates. The Associations financial plans demonstrate that the organisation has a sound financial footing.



The Associations held a Special General Meeting in September 2021 to adopt new rules based on the Scottish Federation of Housing Associations New Model Rules 2020.

The Covid-19 pandemic has highlighted the need for digital inclusion and areas in which the Association could improve its accessibility. As a result the Association has developed an online application form, and is in the process of developing a tenants App.

Following the publication of the Scottish Federation of Housing Associations Guidance "Collection equality information: National Guidance for Scottish social landlords" Lochfield Park Housing Association is reviewing the guidance and will take action to ensure that we implement an effective approach to the collection of equalities information and adopt a human rights approach in our work.

We will publish this Annual Assurance Statement and share this with our service users and other stakeholders. We will inform the Scottish Housing Regulator of any material changes in our level of assurance.

This annual assurance statement was approved by the Management Committee of Lochfield Park Housing Association at their Meeting on 29th September 2021.

I sign this statement on behalf of the Management Committee.

Signature:

Date: 29th September 2021

This statement will be available from the Association's website, and is available in other formats i.e. tape, braille or another language.

